



# Safeguarding and Child Protection Policy 2018-2019

This policy was reviewed by: Julia Dickens Head of School – Kersall Drive Campus

The nominated Governors for Safeguarding are: Clair Taylor and Pete Cumberland

Policy Review Date Autumn 2019

This Policy complies with current legislation, accepted best practice and with the government guidance: Working Together to Safeguard Children July 2018 and Keeping Children Safe in Education September 2018.

Copies of this policy may be accessed from the office upon request to the Office Manager. This policy is also available on the school website, via <a href="MyConcern">MyConcern</a> and on each staffroom noticeboard.

## Part One: Safeguarding Information for all staff at Heathfield

#### 1.1 INTRODUCTION

Heathfield Primary and Nursery School is committed to the safeguarding of individuals under section 175 of the Education Act 2002 and where appropriate under the Children Act 1989.

We fully recognise that our staff are an important part of the wider safeguarding system for children and how valuable the contribution we make to protect children and support them in school is on their welfare. The safety and protection of all pulls is of paramount importance to us.

The aim of this policy is to explain how Heathfield safeguards against issues pertinent to our context and promotes pupils' welfare by:

- creating and maintaining a safe learning environment for all children
- protecting children from maltreatment
- preventing impairment of children's health or development
- ensuring that children grow up in circumstances consistent with the provision of safe and effective care
- taking action to enable all children to have the best outcomes
- fostering an honest, open, caring and supportive climate for all stakeholders

This policy applies to ALL staff, governors, volunteers and visitors to the school.

#### 1.2 THE SCHOOL COMMITMENT

"Safeguarding and promoting the welfare of children is **everyone**'s responsibility. **Everyone** who comes into contact with children and their families has a role to play. In order to fulfil this responsibility effectively, all professionals should make sure their approach is child-centred. This means that they should consider, at all times, what is in the **best interests** of the child." (*Keeping Children Safe in Education 2018*)

The school adopts an open and accepting attitude towards children as part of its responsibility for pastoral care. The staff and governors hope that children and parents/carers will feel free to talk about any concerns and will see school as a safe place when there are difficulties. Children's worries and fears will be taken seriously and children are encouraged to seek help from members of staff.

There are a number of arrangements in place to ensure that Safeguarding at Heathfield is 'highly effective' (*Ofsted Dec 2016*):

- A senior member of staff has responsibility for the school's safeguarding arrangements:
   Julia Dickens (Head of School, Kersall Drive) is the Designated Safeguarding Lead.
- A team of five DSL deputies work closely with the DSL across both campuses and with other services such as children's social care.

<ul> <li>DSL – Julia Dickens</li> </ul>	<ul> <li>Head of School - Kersall Drive</li> </ul>
<ul> <li>DSL deputy – Gareth Hicks</li> </ul>	<ul> <li>Head of School - Scotland Road</li> </ul>
<ul> <li>DSL deputy – Carly Allen</li> </ul>	<ul> <li>Assistant Headteacher - both sites</li> </ul>
<ul> <li>DSL deputy – Karen Papp</li> </ul>	<ul> <li>Learning Mentor - Scotland Road</li> </ul>
<ul> <li>DSL deputy – Amy Parmiter</li> </ul>	<ul> <li>Learning Mentor – Kersall Drive</li> </ul>
<ul> <li>DSL deputy – Sarah Baker</li> </ul>	<ul> <li>Learning Mentor – Kersall Drive</li> </ul>

- The DSL and deputies provide support for staff to carry out their safeguarding duties.
- Any member of staff who has a concern about a child should follow the school's referral process (as detailed in section 1.4)
- A Single Central Record of DBS checks and training accessed is kept up to date by the School Office Managers.
- There is a clear line of accountability for the commissioning and/or provision of services designed to safeguard and promote the welfare of children.

- All staff are given mandatory induction of the systems in school which support the safeguarding. This induction includes familiarisation of:
  - The Safeguarding and Child Protection policy,
  - o The Behaviour policy
  - The staff Code of Conduct
  - School processes for managing Children Missing in Education.
- All staff read at least part one of Keeping Children Safe in Education and the appendix which explains the meanings of each category of concern.

#### 1.3 ROLES AND RESPONSIBILITIES

All adults working with or on behalf of children at Heathfield have a responsibility to safeguard and promote the welfare of children.

All staff, teaching and non-teaching, volunteers and others working in school need to:

- read Part 1 and Annex A of the latest Keeping Children Safe in Education annually or on induction
- Understand and adhere to this Safeguarding and Child Protection policy in their practice
- be alert to signs and symptoms of harm and abuse
- recognise that abuse and neglect can happen in any setting and maintain an attitude of "It could happen here"
- have collective responsibility, or duty of care, to respond appropriately, proportionately and helpfully to safeguarding concerns and disclosures following procedures within this policy
- be sensitive to signs that may indicate possible safeguarding concerns.
- be aware that to safeguard children, they need to share information with the DSL in a timely manner and with other agencies if required
- know how to record concerns and what additional information may be required
- undergo regular child safeguarding training through annual updates and full training at least every three years
- familiarise themselves with Working Together to Safeguard Children 2018 and What to do it you're worried that a child is being abused; advice for practitioners guidance (both available on Sharepoint or staffroom noticeboard)
- be aware of the referral process to children's social care
- identify concerns early.

#### The **Designated Safeguarding Lead** will ensure that:

- Children First is item 1 on the Monday briefing to notify staff of any Safeguarding and Child Protection issues and cases as appropriate. Staff are also invited to contribute any concerns and requests for vigilance.
- all staff and volunteers feel able to raise their concerns about poor and unsafe practice in regard of pupils, and such concerns are addressed in a timely manner in accordance with agreed policies.
- any concerns are taken seriously and will be acted upon even if the decision is for 'no action'
- all records are kept up to date and are stored securely
- at least one of the DSL team are always available during school hours via phone or face to face to discuss any concerns directly
- they liaise with the three safeguarding partners (Local Authority, Police and Clinical Commissioning Groups) and work with other agencies in line with KCSIE 2018
- All DSL deputies undergo training at least every two years with the DSL attending termly update training from the Local Authority.

Other key staff responsibilities are detailed in Part 2 of this policy.

#### 1.4 REPORTING A CONCERN

"Professionals working in universal services have a responsibility to identify the symptoms and triggers of abuse and neglect, to share that information and work together to provide children and young people with the help they need" (Working Together to Safeguard Children 2018)

**Early identification** is key at Heathfield and all staff are encouraged to identify children who may benefit from early help, putting measures in place to prevent concerns from escalating. Our team of Learning Mentors support identified children with a variety of pastoral needs and also work closely with their families. In addition we signpost families to our Family Support Worker, Carly Simcock, who works for Heathfield two mornings a week.

If staff have a concern about a specific child they log factual details in writing on the school's MyConcern platform or via a safeguarding concern form which are available in each classroom, staffroom and office and report it to a DSL immediately. Good communication between members of staff and the DSLs is essential.

If at any point, there is a risk of immediate serious harm to a child, a referral should be made to Children's Social Care or the police immediately. Anybody can make such a referral.

Schools can play a vital role in helping abused children and those who are suspected of being abused, by the effective monitoring and recording of certain aspects of the child's progress and behaviour. This is particularly important when there has been no direct disclosure of abuse, or when a child has communication difficulties or is too young to give much information.

Monitoring is particularly valuable because teachers etc. are in daily contact with children and are used to monitoring them. They are uniquely placed to observe the behaviour of large numbers of children and likely to know what is 'normal' or 'usual' for a particular child.

#### Immediate response to the pupil

It is vital that our actions do not harm the pupil further or prejudice further enquiries, for example:

- listen to the pupil, if you are shocked by what is being said, try not to show it
- it is OK to observe bruises but not to ask a pupil to remove their clothing to observe them
- if a disclosure is made, accept what the pupil says
- stay calm, the pace should be dictated by the pupil
- do NOT ask leading questions such as "what did s/he do next?" It is your role to listen not to investigate
- use open questions such as "is there anything else you want to tell me?" or "yes?" or "and?"
- be careful not to burden the pupil with guilt by asking questions like "why didn't you tell me before?"
- acknowledge how hard it was for the pupil to tell you
- do not criticise the perpetrator, the pupil might have a relationship with them
- do not promise confidentiality
- reassure the pupil that they have done the right thing, explain whom you will have to tell the DSL and why; and, depending on the pupil's age, what the next stage will be
- it is important that you avoid making promises that you cannot keep such as "I'll stay with you all the time" or "it will be all right now".

#### What should be recorded?

- patterns of attendance, persistent lateness
- changes in mood
- changes in classroom functioning
- relationships (with peers, adults)
- behaviour
- statements, comments, stories, drawings
- general demeanour and appearance
- parental interest and comments
- home/family changes
- medicals
- response to PE/sport
- injuries/marks, past and present
- children missing from education
- potential for forced marriage or female genital mutilation



#### When is recording needed?

Written recording is required whenever there is a concern or disclosure. All records build a picture of the child which may be essential when making a referral to social care. All concerns, discussions, and decisions made and the reasons for these decisions are recorded.

- Make some brief notes at the time or immediately afterwards; record the date, time, place and context of disclosure or concern, facts and not assumption or interpretation. Your name and role should be included.
- If it is observation of bruising or an injury record detail, e.g. "right arm above elbow" and by marking the body map on the concern form. Do not take photographs.
- Note the non-verbal behaviour and the key words in the language used by the pupil (try not to translate into 'proper terms').
- It is important to keep these original notes and pass them on to the DSL who may ask you to support the information needed for a referral.

The DSL (or deputy) is alerted to new concerns via an email notification from MyConcern. The DSL will then make a decision about the best course of action. This action and any subsequent responses form the chronology on the pupil's confidential record.

#### Who should record?

- All school staff
- Volunteers via a school staff member
- Local Authority staff in regular contact with the child, such as Education Welfare Officer, Behaviour Support Worker, Education Psychologist (in line with their own Practice Guidance).
- Outside agencies such as Social Care etc will also trigger the above professionals keeping such records.

Any records, both formal and informal, are kept securely. The DSL is the conduit for information to other agencies as requested and as appropriate. The DSL ultimately makes the decisions about information sharing.

The school will retain original records in secure storage for up to twenty two years or until the individual reaches the age of twenty five. Any records which relate to CSE will not be destroyed

#### 1.5 CONFIDENTIALITY

The personal information about all pupils' families is regarded by those who work in this school as confidential. All staff and volunteers need to be aware of the confidential nature of personal information and will aim to maintain this confidentiality.

Staff understand that they need know only enough to prepare them to act with sensitivity to a pupil and to raise concerns appropriately. The Executive Head teacher, Designated Safeguarding Lead or DSL Deputies will disclose any information about a child or young person to other members of staff or other agencies on a need to know basis only.

Where safeguarding or child protection concerns are identified for a specific child, this information will be held in a confidential file in a securely locked cabinet and on MyConcern. These files are only accessed by DSLs.

#### 1.6 THE CURRICULUM

Heathfield's governing body considers how children may be taught about safeguarding, including online, through teaching and learning opportunities, as part of providing a broad and balanced curriculum. This may include covering relevant issues through personal, social health and economic education (PSHE), ICT, relationship and sex education (RSE), assemblies and in topic work.

The following areas are addressed:

- Bullying including cyber bullying
- E-Safety
- Road, fire and water Safety
- Inter-personal relationships and domestic violence
- Child sexual exploitation (CSE) online and offline
- Honour based violence and forced marriage
- Female genital mutilation
- Radicalisation and extremism

Information from the NSPCC is a useful resource for teachers. Relevant documents and teaching materials are saved on Sharepoint for all staff to access. Upper KS2 children access D.A.R.E and GREAT (Good Relationships are Equal and Trusting) projects to support this further.

All activities in school which may pose a risk to children are risk assessed. These risk assessments are working documents which are reviewed regularly to account for individual children's needs and any changes to staff and resources.

#### E-Safety

It is essential that children are safeguarded from potentially harmful and inappropriate online material. As such, appropriate filters and monitoring systems are in place and Governors should ensure that children are taught about online safety although they should be careful that "over blocking" does not lead to unreasonable restrictions as to what children can be taught with regard to online teaching and safeguarding.

Staff should understand the unique risks associated with online safety and be confident that the school has the relevant knowledge and up to date capability required to keep children safe whilst they are online at school. Schools IT works closely with the school to support us with this. More information is available in Annex C in KCSIE 2018 and the E-Safety policy.

#### 1.7 WORKING WITH PARENTS/CARERS

Parents and carers play an important role in protecting their children from harm. The school aims to help parents understand that the adults in school, like all others, have a duty to safeguard and promote the welfare of all pupils. Where reasonably possible, all children should have more than one emergency contact number in case of emergencies or any welfare concerns in the home.

The child's views will be considered in deciding whether to inform the family, particularly where the child is sufficiently mature to make informed judgments about the issues, and about consenting to that.

When dealing with a concern, where appropriate, the teacher or staff member most familiar to the parent/carer will have the conversation regarding the concern. It is sometimes best it comes from them rather than a direct challenge from the DSL.

The school may need to discuss concerns about a pupil with the family and, where appropriate, seek their agreement to share information and work in partnership with other agencies when there are concerns about a pupil's welfare.

#### 1.8 WHISTLEBLOWING

All staff who have concerns about the conduct of any adults working in school, either in a professional role or in a voluntary capacity must inform the Head Teacher, if the concerns relate to the head teacher then they must be passed to the Chair of Governors. All staff should be aware of the School's Whistle Blowing Policy as well as being fully aware of what is inappropriate contact with children and families outside of school.

#### What the law says (taken from NSPCC)

If you disclose information about wrongdoing the law protects you from being treated unfairly or losing your job. A disclosure qualifies for protection if you are a worker and you disclose something about an organisation. A disclosure must be about something that affects the general public such as:

- a criminal offence has been committed, is being committed or is likely to be committed
- an legal obligation has been breached
- there has been a miscarriage of justice
- the health or safety of any individual has been endangered
- the environment has been damaged
- information about any of the above has been concealed.

This is set out in the Public Interest Disclosure Act 1998. The Whistleblowing Advice Line offers free advice and support to professionals with concerns about how child protection issues are being handled in school. If you have any concerns about a child in your workplace you should raise this with the DSL in the first instance.



You should call the Whistleblowing Advice Line if:

- school has not got clear safeguarding procedures to follow
- you think your concern won't be dealt with properly or may be covered-up
- you have raised a concern but it hasn't been acted upon (being aware that the DSL may not share information deemed explicitly confidential)
- you are worried about being treated unfairly.

## Part 2: The Management of Safeguarding at Heathfield

#### 2.1 ROLES AND RESPONSIBILITIES

There are key people in school who carry specific responsibilities in the delivery of this policy and in the handling of any safeguarding or child protection concern

#### The Executive Headteacher will ensure that:

- the policies and procedures adopted by the Governing Body are followed by all staff
- the policy will be updated annually and be available publicly either via the school website or by other means and be updated when Nottingham City Safeguarding Partners update their policies and procedures.
- Designated leads' roles should always be explicitly defined in job descriptions
- sufficient resources and time are allocated to enable the designated persons and other staff
  to discharge their responsibilities effectively including taking part in strategy discussions and
  other multi-agency meetings, to contribute to the assessment and support of children and
  young people, and be appropriately trained
- a single central database of all staff and volunteers, and their safeguarding training dates is maintained and that this list confirms that all staff and those volunteers who meet the specified criteria have had a DBS check, when this check was made and when it will be renewed.
- all staff and volunteers feel able to raise their concerns about poor and unsafe practice in regard of pupils, and such concerns are addressed in a timely manner in accordance with agreed policies.
- child safeguarding training is undertaken regularly, in line with guidance from NCSCB.
- a visitor's policy is in place that puts the safeguarding of pupils at the centre and is applied to all visitors irrespective of their status. (see appendix A)
- safe recruitment practices are in place for individuals whom the organisation will permit to work regularly with children (Keeping Children Safe in Education 2018) including policies on when to obtain a relevant Disclosure and Barring Scheme (DBS) check
- ensure there are procedures in place to respond robustly to allegations, including those relating to children harming, or allegedly harming other children and allegations against staff and volunteers.

#### The **Designated Safeguarding Lead and Deputies** will ensure that:

- all staff and visitors are informed who the DSL and deputies are: posters are displayed around school with photos of the staff to go to should they have a concern and a leaflet is provided to visitors on signing in at school
- all pupils are supported by:
  - discussing child protection cases with due regard to safeguarding the pupil and their family:
  - ensuring Early Help procedures are in place such as drop-ins session with the FSW, learning mentor referral forms and regular informal discussions with key families
  - o monitoring early help strategies to make sure they are having the required impact
  - supporting individuals who are, or are thought to be, in need or at risk in line with <u>NCSCB</u> procedures;
  - o encouraging self-esteem and self-assertiveness;
  - o challenging and not condoning aggression, bullying or discriminatory behaviour;
  - o promoting a caring, safe and positive environment
  - signposting to other local services or specialist support, as set out in Nottingham City's Family Support Strategy
- comprehensive records are maintained, which should be used to inform a review of the support and level of concern child's circumstances whenever new information arises
- actions are clarified with Children and Families Direct (0115 8764800) if there are any doubts
  or questions regarding a concern or referral. Alternatively DSLs can ring the Consultation
  Line in Children's Duty to discuss this case (07711189544).

- referrals are made to children's Social Care via the agreed MARF (multi agency referral form) within 24 hours of the concern being discussed with a duty social worker at Children and Families Direct in the first instance
- any referral is followed up promptly if there has been no response within the recommended timeframe. (KCSIE 2018 states social workers should acknowledge receipt of a referral within one working day and make a decision about the next steps, informing the referrer of this)
- children's social care can access school to conduct a Section 17 or Section 47 assessment and support this assessment by sharing relevant information
- half-termly Safeguarding Reviews are held with the Executive Headteacher and FSW to discuss hot topics and families who are either part of a social care plan or are being supported by the FSW or Learning Mentors. Updates are given on specific cases allowing all members of the team to professionally challenge decisions and quality assure actions taken
- they support any staff who attend strategy meetings, looked after reviews and/or case conferences
- If there are any concerns about a child's attendance that this is followed up by the attendance lead and the Education Welfare Officer is contacted
- Where a pupil is subject to a child protection plan and is absent from school for two days without explanation, their social worker is contacted.
- when children leave school, their child protection file is either transferred securely via MyConcern or copied for the new establishment and transferred separately from the main pupil file through hand delivery by the DSL or Recorded Delivery. The receiving school is also phoned to alert them of the sharing of information. This should take place within 5 working days of notification from the new school.
- they keep up to date with current <u>legislation</u> and <u>local policies</u>
- all staff are encouraged to be open to new learning and keep up to date with changes made to national and local safeguarding policy, procedure and guidance including that provided by our safeguarding partners.
- school is compliant with the requirements of the <u>NCSCB</u> which includes engaging in the multi-agency processed and engagement in the Serious Case Review process
- an annual safeguarding self-evaluation is completed as required by the Nottingham City safeguarding partners.

#### The Governors will ensure that:

- they appoint a Senior member of staff to be the Designated Safeguarding Lead
- the Chair of the governing body, Phil Haywood, is nominated to liaise with the local authority and/or partner agencies on issues of child protection in relation to safeguarding and in the event of allegations of abuse made against the Executive Headteacher.
- the school has a child safeguarding policy, single central record, staff code of conduct, behaviour policy and procedures in place,
- the school has procedures for dealing with allegations against staff and volunteers
- there is a culture of safe recruitment and, as part of that, adopt recruitment procedures that help deter, reject or identify people who might pose a risk to children that complies with the Nottingham City safeguarding partners
- there is an adequacy of resources committed to child safeguarding, and the staff and governor training profile
- they recognise that neither it, nor individual governors, have a role in dealing with individual cases or a right to know details of cases (except when exercising their disciplinary functions in respect of allegations against staff)
- that the child safeguarding policy is available to parents and children on request
- this policy and practice complements other policies e.g. anti-bullying including cyber bullying, health and safety, to ensure an integrated model of safeguarding operates across the school
- appropriate safeguarding responses are in place for children who go missing from education, particularly on repeat occasions, to help identify the risk of abuse and neglect, including sexual abuse or exploitation, and to help prevent the risks of their going missing in future.
- Where the Governing Body provides services or activities directly under the supervision or management of school staff, the school's arrangements for child protection will apply.

Where services or activities are provided separately by another body, the Governing Body should seek assurance that the body concerned has appropriate policies and procedures in place to safeguard and protect children and there are arrangements to liaise with the school on these matters where appropriate.

- they "make arrangements for ensuring that their functions relating to the conduct of the school are exercised with a view to safeguarding and promoting the welfare of children who are pupils at the school" (Education Act 2002)
- the safeguarding arrangements at Heathfield are monitored termly by the designated link governors
- an annual report is presented to the full governing body regarding the effectiveness of provision
- they are up to date with the context of Heathfield with regards to casework of the children attending the school
- they receive safeguarding training at least every three years and update training annually
- there is adequate supervision in place to enable quality assurance of the actions taken in school
- they liaise with the Designated Teacher for Looked After Cchildren (Gareth Hicks Head of School Scotland Road) and DSL with regards to the provision and support offered to any LAC on roll.

#### 2.2 INFORMATION SHARING

The General Data Protection Regulation (GDPR) or Data protection Act 2018 do not prevent, or limit, the sharing of information for the purposes of keeping children and young people safe.

Information can be **shared legally without consent** if a practitioner is unable to, cannot be reasonably be expected to gain consent from the individual, or if to gain consent could place a child at risk. *Information Sharing 2018 pg5* 

Heathfield's Data Protection Officer is Melloney Adams, School Business Manager.

When sharing information staff should consider how much information is needed to be released. Staff should consider if the request for information is specific, relevant and necessary.

#### 2.4 CONTEXTUAL SAFEGUARDING

The DSL will take responsibility for maintaining a Safeguarding Audit report which is a brief summary of the children in school who are subject to either Targeted Family Support, Priority Family, Child in Need or Child Protection cases. This Audit forms the agenda for half-termly Safeguarding Reviews and an anonymised version is shared with Governors at each FGB.

The Audit together with the report feature on MyConcern allows the DSLs to look at trends and categories of concern which then inform specific future training and development needs for the staff in school to ensure they understand some of the barriers our children face each day within the home environment and local community.

This contextual safeguarding overview allows the DSL team to consider the effects of social settings on the children and to assess what support can be offered to staff, children or families through information briefings, resources, signposting to early help and interventions in school. This includes work with our safeguarding partners where appropriate.

Contextual safeguarding recognises that the different relationships that young people form in their neighbourhoods, schools and online can make them vulnerable to abuse in a range of social contexts and can feature violence and abuse. As children get older and more independent, parents/carers may find they have little influence over these contexts. The curriculum we offer at Heathfield is aimed at equipping children for their next step in life.

Our Safeguarding Reviews ensure that there is professional challenge and quality assurance so that children received the right help at the right time to address risks and prevent issues from escalating.

#### 2.5 SAFER RECRUITMENT

This school operates vetting and safe recruitment practices, in line with Keeping Children Safe in Education 2018.

Heathfield Primary and Nursery School understands it it our responsibility to ensure that all staff we employ have had the appropriate checks. A Single Central Record is maintained for all permanent and agency staff, volunteers (including the School Governors) and staff from 'bought in' services (e.g. catering, cleaning services). The Office Managers take a lead role with this record, which is monitored by the Executive Headteacher and audited termly by the Governing Body.

The details held are constantly being updated to ensure both DfE and Ofsted requirements are met in full for Heathfield as a maintained school.

Senior Leaders and named Governors hold Safer Recruitment training certificates and ensure that each interview panel contains at least one trained staff member.

#### 2.6 TRAINING

Along with the mandatory training for all staff at least every 3 years, DSLs every two years and new staff induction, DSLs also ensure there are updates when new legislation is brought in or if there are any lessons to learn from local are national serious case reviews. The DSL attends a termly DSL network within Nottingham City which informs us of hot topics and updates which are then shared with staff via briefings, staff workshops or the newsfeed on Sharepoint.

All training is logged on the Single Central Record and monitored to ensure everyone is trained.

#### 2.7 ALLEGATIONS AGAINST STAFF

Importantly all adults working with children at Heathfield Primary and Nursery School are considered to be in a position of trust, as a consequence of their knowledge, position and/or the authority invested in their role, and this equally applies to adults who act in a voluntary capacity.

In the event of an allegation about the behaviour of a teacher or other professional carers or if a member of staff is not satisfied with the way that the Head Teacher or Chair of Governors have dealt with an allegation, the matter can be referred to the Local Authority Designated Officer (DO) based within the Nottingham City Safeguarding Children Board (0115 8764747)

The DO is to be involved in the management and oversight of individual cases where there are allegations made against people who work with children. The Designated Officer will provide advice and guidance to schools, liaising with the police and other agencies, and monitoring the progress of cases to ensure that they are dealt with as quickly as possible, and are consistent with a thorough and fair process:

- any allegation should be reported immediately to the Headteacher or the Principal of the school. Where the allegation relates to the Headteacher it should be reported to the Chair of Governors. The Designated Officer should be informed within one working day of all allegations that come to an employer's attention or that are made directly to the police; and
- if an organisation removes an individual (paid worker or unpaid volunteer) from work such as looking after children (or would have, had the person not left first) because of a concern that the person may pose a risk of harm to children, the organisation must make a referral to the Disclosure and Barring Service. It is an offence to fail to make a referral without good reason.

#### Allegations against the Headteacher

Where an allegation is made against the Headteacher, the Chair of Governors must be informed as well as the Designated Officer.

### Part 3: Heathfield's Response

This list includes categories of concerns which are raised at Heathfield. This section contains key information and what action is taken in school should such concerns be raised by staff or other stakeholders. This list is not exhaustive and will be reviewed regularly depending on types of concerns raised

**Annex A** in Keeping Children Safe in Education (2018) contains important information about specific forms of abuse and safeguarding issues. All staff should read this document in addition to Part 1 and refer to it to clarify what is meant by each term used. This document can be found on staffroom noticeboards and on Sharepoint.

#### Indicators of abuse and neglect: 4 key categories

Somebody may abuse or neglect a child by inflicting harm or by failing to act to prevent harm. Children may be abused in a family or in an institutional or community setting by those known to them or, more rarely, by others. Abuse can take place wholly online, or technology may be used to facilitate offline abuse. Children may be abused by an adult or adults or by another child or children.

**Physical abuse**: a form of abuse which may involve hitting, shaking, throwing, poisoning, burning or scalding, drowning, suffocating or otherwise causing physical harm to a child. Physical harm may also be caused when a parent or carer fabricates the symptoms of, or deliberately induces, illness in a child.

**Emotional abuse**: the persistent emotional maltreatment of a child such as to cause severe and adverse effects on the child's emotional development. It may involve conveying to a child that they are worthless or unloved, inadequate, or valued only insofar as they meet the needs of another person. It may include not giving the child opportunities to express their views, deliberately silencing them or 'making fun' of what they say or how they communicate. It may feature age or developmentally inappropriate expectations being imposed on children. These may include interactions that are beyond a child's developmental capability as well as overprotection and limitation of exploration and learning, or preventing the child from participating in normal social interaction. It may involve seeing or hearing the ill-treatment of another. It may involve serious bullying (including cyberbullying), causing children frequently to feel frightened or in danger, or the exploitation or corruption of children. Some level of emotional abuse is involved in all types of maltreatment of a child, although it may occur alone.

**Sexual abuse**: involves forcing or enticing a child or young person to take part in sexual activities, not necessarily involving a high level of violence, whether or not the child is aware of what is happening. The activities may involve physical contact, including assault by penetration (for example rape or oral sex) or non-penetrative acts such as masturbation, kissing, rubbing and touching outside of clothing. They may also include non-contact activities, such as involving children in looking at, or in the production of, sexual images, watching sexual activities, encouraging children to behave in sexually inappropriate ways, or grooming a child in preparation for abuse. Sexual abuse can take place online, and technology can be used to facilitate offline abuse. Sexual abuse is not solely perpetrated by adult males. Women can also commit acts of sexual abuse, as can other children. The sexual abuse of children by other children is a specific safeguarding issue in education.

**Neglect**: the persistent failure to meet a child's basic physical and/or psychological needs, likely to result in the serious impairment of the child's health or development. Neglect may occur during pregnancy, for example, as a result of maternal substance abuse. Once a child is born, neglect may involve a parent or carer failing to: provide adequate food, clothing and shelter (including exclusion from home or abandonment); protect a child from physical and emotional harm or danger; ensure adequate supervision (including the use of inadequate care-givers); or ensure access to appropriate medical care or treatment. It may also include neglect of, or unresponsiveness to, a child's basic emotional needs.

#### Children and the court system

Children having to go to court can be very stressful. This <u>guide</u> explains each step of the process and support or special measures that are available. There are diagrams illustrating the courtroom structure and the use of video links is explained. A copy is available on Sharepoint.

Making child arrangements via the family courts following separation can be stressful and entrench conflict in families. This can also be stressful for children. Parents should be directed to this <u>website</u> to support the welfare of the children during this time.

#### **Children Missing Education**

Early intervention is necessary to identify the existence of any underlying safeguarding risk and to help prevent the risks of a child going missing in future. Staff should be aware of their school's unauthorised absence and children missing from education procedures and Attendance Policy:

- Parents are expected to contact school on the first day of absence
- School will contact parents if no reason of absence has been given to school, initially by School Comms text, if there are attendance, welfare or safeguarding concerns this will also include a telephone call.
- School Comms text and phone call if no contact has been made, on the previous day, additional emergency contact numbers will also be called
- Potential home visit if no contact is made, and contact made with any additional agencies who are working with the family (who may be in a better position to visit the family)
- Referral to CMIE if information is gained that the family have moved out of area
- Referral to CMIE if child has not returned after 10 days with no contact from the family after efforts made by school, if we believe the child should or may be removed from roll whether the onward school is known or not.
- The Children Missing Education (CME) Officer within the Education Welfare Service will work closely with the school to try to identify the child's current whereabouts/destination.
- Both parties will then agree an appropriate time and category to remove the child from the school roll. This includes those children and young people who are expected to move swiftly into appropriate provision; this is in line with *The Education (Pupil Registration) (England)* (Amendment) Regulations 2016.
- After 20 school days of absence and efforts by both the school and CME to find the child prove unsuccessful, the CME Officer will consult the school when or whether to remove their name from the school roll. The final decision about removal from a school roll remains with the Headteacher following consultation with the Local Authority via CME.
- The school should create a 'lost pupil' record on the national Lost Pupil's Database School to School (s2s) to assist future schools and Children Missing from Education Officers to identify and locate children.
- It is the duty of both the Education Welfare Service and school to collaborate in finding the pupil before deleting them from the register.
- For further information please contact the CME Officers directly cme.educationwelfare@nottinghamcity.gov.uk

#### Children with family members in prison

NICCO <a href="https://www.nicco.org.uk/">https://www.nicco.org.uk/</a> provides information designed to support professionals working with offenders' children, to help mitigate negative consequences for those children.

#### Child sexual exploitation

Child sexual exploitation is a form of child sexual abuse. It occurs where an individual or group takes advantage of an imbalance of power to coerce, manipulate or deceive a child or young person under the age of 18 into sexual activity (a) in exchange for something the victim needs or wants, and/or (b) for the financial advantage or increased status of the perpetrator or facilitator. The victim may have been sexually exploited even if the sexual activity appears consensual. Child sexual exploitation does not always involve physical contact: it can also occur through the use of technology. Like all forms of child sex abuse, child sexual exploitation:

can affect any child or young person (male or female) under the age of 18 years, including
 16 and 17 year olds who can legally consent to have sex;

- can still be abuse even if the sexual activity appears consensual;
- can include both contact (penetrative and non-penetrative acts) and non-contact sexual activity;
- can take place in person or via technology, or a combination of both;
- can involve force and/or enticement-based methods of compliance and may, or may not, be accompanied by violence or threats of violence;
- may occur without the child or young person's immediate knowledge (e.g. through others copying videos or images they have created and posted on social media);
- can be perpetrated by individuals or groups, males or females, and children or adults. The
  abuse can be a one-off occurrence or a series of incidents over time, and range from
  opportunistic to complex organised abuse; and
- is typified by some form of power imbalance in favour of those perpetrating the abuse. Whilst age may be the most obvious, this power imbalance can also be due to a range of other factors including gender, sexual identity, cognitive ability, physical strength, status, and access to economic or other resources.

Some of the following signs may be indicators of child sexual exploitation:

- children who appear with unexplained gifts or new possessions;
- children who associate with other young people involved in exploitation;
- children who have older boyfriends or girlfriends;
- children who suffer from sexually transmitted infections or become pregnant;
- children who suffer from changes in emotional well-being;
- children who misuse drugs and alcohol;
- children who go missing for periods of time or regularly come home late; and
- children who regularly miss school or education or do not take part in education.

#### Child criminal exploitation: county lines

Staff are briefed on county lines and the need to identify possible vulnerable children who may get drawn into this activity in the city. If this is suspected, a referral can be made following this <u>link</u>.

#### **County Lines**

County lines is a term used to describe gangs and organised criminal networks involved in exporting illegal drugs into one or more importing areas within the UK, using dedicated mobile phone lines or other form of "deal line". They are likely to exploit children and vulnerable adults to move and store the drugs and money and they will often use coercion, intimidation, violence (including sexual violence) and weapons.

https://www.safeguardinginschools.co.uk/county-lines/

We are vigilant to early signs of our pupils, who may be vulnerable and could easily be exploited, to undertake criminal activity due to their circumstances and local community.

#### **Domestic abuse**

Exposure to domestic abuse and/or violence can have a serious, long lasting emotional and psychological impact on children.

The NCSCB ensures that an 'Encompass' call is made to school the day after a reported incident to make us aware as soon as possible. Any children who may be affected by domestic abuse are offered support via our learning mentors. We also offer drop-ins with our Family Support Worker who can signpost them to other services or may take the case as a priority family.

Advice on identifying children who are affected by domestic abuse and how they can be helped is available at:

- NSPCC
- http://www.refuge.org.uk/get-help-now/support-for-women/what-about-my-children/
  - o which has a 24 hour freephone number 0808 2000 247
- <a href="http://www.safelives.org.uk/knowledge-hub/spotlights/spotlight-3-young-people-and-domestic-abuse">http://www.safelives.org.uk/knowledge-hub/spotlights/spotlight-3-young-people-and-domestic-abuse</a>

#### **Homelessness**

The DSL (or deputies) should raise/progress concerns at the earliest opportunity with Housing Aid <a href="mailto:housingaid@nottinghamcity.gov.uk">housingaid@nottinghamcity.gov.uk</a> 0115 876 3300, via the FSW or send a referral into children's

social care where a child has been harmed or is at risk of harm. The following factsheets usefully summarise the new duties: Homeless Reduction Act Factsheets.

#### So-called 'honour-based' violence

If staff have a concern regarding a child that might be at risk of HBV or who has suffered from HBV, they should speak to the DSL (or deputy). As appropriate, they will make a referral to social care and the police.

#### Female Genital Mutilation mandatory reporting duty for teachers

Section 5B of the Female Genital Mutilation Act 2003 (as inserted by section 74 of the Serious Crime Act 2015) places a mandatory duty upon **teachers** to report to the police where they discover (either through disclosure by the victim or visual evidence) that FGM appears to have been carried out on a girl under 18. Those failing to report such cases will face disciplinary sanctions. It will be rare for teachers to see visual evidence, and they should **not** be examining pupils or students, but the same definition of what is meant by "to discover that an act of FGM appears to have been carried out" is used for all professionals to whom this mandatory reporting duty applies. Information on when and how to make a report can be found at: Mandatory reporting of female genital mutilation procedural information.

Teachers **must personally** report to the police cases where they discover that an act of FGM appears to have been carried out. Unless the teacher has good reason not to, they should also discuss with the DSL(or deputy) and refer to social care. The duty does not apply in relation to at risk or suspected cases (i.e. where the teacher does not discover that an act of FGM appears to have been carried out, either through disclosure by the victim or visual evidence) In these cases, teachers should raise a concern with their DSL. The following is a useful summary of the FGM mandatory reporting duty: Factsheet

#### Forced marriage

School and college staff can contact the Forced Marriage Unit if they need advice or information: Contact: 020 7008 0151 or email fmu@fco.gov.uk.

#### **Looked After Children**

Governors should ensure that staff have the skills, knowledge and understanding to keep looked after children safe. The DSL and Designated Teacher ensure they have the relevant information they need in relation to a child's looked after legal status and the child's contact arrangements with birth parents or those with parental responsibility. They should also have information about the child's care arrangements and the levels of authority delegated to the carer by the authority looking after him/her. The DSL should have details of the child's social worker and liaises with the Virtual School Head as necessary. (0115 876 4692 Email: <a href="mailto:thevirtualschool@nottinghamcity.gov.uk">thevirtualschool@nottinghamcity.gov.uk</a>)

It is important that all agencies work together and prompt action is taken when necessary to safeguard these children, who are a particularly vulnerable group.

The **designated teacher** for looked after children is **Gareth Hicks – Head of School** (Scotland Road). He accesses appropriate training and ensures that he works with the Virtual School head to discuss how the Pupil Premium Plus funding can best be used to support the progress of our Looked after children in school and to meet the needs identified in the child's personal education plan (PEP). Statutory guidance contains further information on <a href="The Role and Responsibilities of the Designated Teacher">The Role and Responsibilities of the Designated Teacher</a>.

#### Preventing radicalisation

As with other safeguarding risks, staff should be alert to changes in children's behaviour, which could indicate that they may be in need of help or protection. Staff should use their judgement in identifying children who might be at risk of radicalisation and act proportionately which may include the DSL (or deputy) making a referral to the Channel programme.

 The Prevent duty: All schools and colleges are subject to a duty under section 26 of the Counter-Terrorism and Security Act 2015 (the CTSA 2015) to have "due regard to the need to prevent people from being drawn into terrorism". The Prevent duty is part of our

- safeguarding obligation. DSLs and other senior leaders should familiarise themselves with the revised Prevent duty guidance: for England and Wales, especially paragraphs 57-76
- Channel: is mechanism for schools to make referrals if they are concerned that an individual might be vulnerable to radicalisation. Training is available online for any staff.

#### Peer on peer abuse

Staff should be aware that safeguarding issues can manifest themselves via peer on peer abuse. This is most likely to include, but not limited to: bullying (including cyber bullying), gender based violence/sexual assaults and sexting.

At Heathfield we believe that all children have a right to attend school and learn in a safe environment. Children should be free from harm by adults in the school and other students. We recognise that some students will sometimes negatively affect the learning and wellbeing of others and their behaviour will be dealt with under the school's Behaviour Policy.

Occasionally, allegations may be made against students by others in the school, which are of a safeguarding nature. Safeguarding issues raised in this way may include physical abuse, emotional abuse, sexual abuse and sexual exploitation. Where this is the case we will follow the processes set out in the policy above. In addition we will be mindful of the fact that the pupil against whom the allegation has been made may also be vulnerable and need additional support and that their behaviour could be an indicator that they themselves are experiencing abuse, or have done so.

#### **Private Fostering**

A private fostering arrangement is one that is made privately (without the involvement of a local authority) for the care of a child under the age of 16 years (under 18, if disabled) by someone other than a parent or close relative, in their own home, with the intention that it should last for 28 days or more. A close family relative is defined as a 'grandparent, brother, sister, uncle or aunt' and includes half-siblings and step-parents; it does not include great-aunts or uncles, great grandparents or cousins.

Parents and private foster carers both have a legal duty to inform the relevant local authority at least six weeks before the arrangement is due to start; not to do so is a criminal offence.

School has a mandatory duty to report to the local authority where they are aware or suspect that a child is subject to a private fostering arrangement however, there is no duty for anyone, including the private foster carer or social workers to inform the school. However, it should be clear to the school who has parental responsibility. On admission to the school, we will take steps to verify the relationship of the adults to the child who is being registered.

School staff should notify the DSL when they become aware of private fostering arrangements. The DSL will speak to the family of the child involved to check that they are aware of their duty to inform the local authority.

Whilst most privately fostered children are appropriately supported and looked after, they are a potentially vulnerable group who should be monitored by the local authority, particularly when the child has come from another country. In some cases privately fostered children are affected by abuse and neglect, or be involved in trafficking, child sexual exploitation or modern-day slavery.

#### Self-harm

Staff should always be mindful of the underlying factors which may lead a child of any age to self-harm. This is particularly the case for children of primary school age as self-harm in this age group is uncommon. Where information comes to the attention of adults which suggests that a child is thinking about or has self-harmed serious consideration must be given to whether there are other underlying factors, including abuse. All such cases should be discussed with children's social care.

It is important to recognise that this behaviour is an indicator of emotional distress and the child will need support to address this.

#### Safeguarding SEND children

Children with special educational needs (SEN) and disabilities can face additional safeguarding challenges. All staff understand that additional barriers can exist when recognising abuse and neglect in this group of children. These can include:

- assumptions that indicators of possible abuse such as behaviour, mood and injury relate to the child's disability without further exploration;
- being more prone to peer group isolation than other children;
- the potential for children with SEN and disabilities being disproportionally impacted by behaviours such as bullying, without outwardly showing any signs; and
- communication barriers and difficulties in overcoming these barriers.

To address these additional challenges, Heathfield offers extra pastoral support for children with SEN and disabilities through its Nurture provision at lunchtimes, work with the learning mentors and within the Alternative Provision at each campus.

Staff recognise the additional risks that children with SEN and disabilities (SEND) face online, for example, from online bullying, grooming and radicalisation and are confident they have the capability to support SEND children to stay safe online.

The SEND policy covers more detail regarding our provision for SEND pupils.

#### The use of 'reasonable force'

There are circumstances when it is appropriate for staff in school to use <u>reasonable force</u> to safeguard children and young people. The term 'reasonable force' covers the broad range of actions used by staff that involve a degree of physical contact to control or restrain children. This can range from guiding a child to safety by the arm, to more extreme circumstances such as breaking up a fight or where a young person needs to be restrained to prevent violence or injury to themselves of others. 'Reasonable' in these circumstances means 'using no more force than is needed'. The use of force may involve either passive physical contact, such as standing between pupils or blocking a pupil's path, or active physical contact such as leading a pupil by the arm out of the classroom.

When using reasonable force in response to risks presented by incidents involving children with SEN or disabilities or with medical conditions, school considers the risks carefully recognising the additional vulnerability of these groups. Under the Equality Act 2010 in relation to making reasonable adjustments, non-discrimination and their Public Sector Equality Duty, positive and proactive behaviour support is planned for by drawing up individual behaviour plans for more vulnerable children, and agreeing them with parents and carers, with the aim of reducing the need for physical intervention of any kind.

#### Sexual violence and sexual harassment between children in school

Sexual violence and sexual harassment can occur between two children of **any** age and sex. It can also occur through a group of children sexually assaulting or sexually harassing a single child or group of children.

It is important that **all** victims are taken seriously and offered appropriate support. Staff should be aware that some groups are potentially more at risk. Evidence shows girls, children with SEND and LGBT children are at greater risk.

Staff should be aware of the importance of:

- making clear that sexual violence and sexual harassment is not acceptable, will never be tolerated and is not an inevitable part of growing up;
- not tolerating or dismissing sexual violence or sexual harassment as "banter", "part of growing up", "just having a laugh" or "boys being boys"; and
- challenging behaviours (potentially criminal in nature), such as grabbing bottoms, breasts and genitalia, flicking bras and lifting up skirts. Dismissing or tolerating such behaviours risks normalising them.

If staff have a concern about a child or a child makes a report to them, they should follow the referral process as set out in Appendix A.

## **Appendix A**

## **Visitor Policy**

- All visitors to the school will be asked to bring formal identification with them at the time
  of their visit (unless they are named on the DBS checked section of the Inventory
  system. To be on this list, the person must have a current clear DBS check with a copy
  of this registered on the schools central record).
- Once on site, all visitors must report to reception first. No visitor is permitted to enter the school via any other entrance under any circumstances.
- At reception, all visitors must state the purpose of their visit and who has invited them.
   They should be ready to produce formal identification upon request.
- All visitors will be asked to complete their details on the electronic entry system: their name, organisation, who they are visiting and car registration.
- All visitors will be required to wear an identification badge with their picture on the badge must remain visible throughout their visit.
- Visitors will be escorted to their point of contact OR their point of contact will be asked to come to reception to receive the visitor. The contact will then be responsible for them while they are on site. The visitor must not be allowed to move about the site unaccompanied unless they are registered on the DBS checked list.

#### **Nottingham City Schools Agreed Visiting Professionals Guidance September 2018**

- Any professional wishing to undertake work in schools with children must be expected and make a formal appointment
- The named professional must be the person who undertakes the intervention
- Professionals must show their organisation ID on arrival
- School, on production of the organisation ID MUST accept that all organisation safeguard
  procedures have been followed by the external organisation and that DBS clearance has
  been obtained for that individual following the specific organisatioon safegurding policy.

Schools should not deny access to professional if they do not have a copy of their DBS certificate with them or if their clearance period is longer than that expected for school. Schools are not permitted to request copies of any personal information relating to Porfessional visitors – including DBS certificates or numbers.

## **Appendix B**

#### **Reporting Flowchart from KCSIE 2018**

#### Actions where there are concerns about a child School/college action Staff have concerns about child and take immediate action. Staff follow their child protection policy and speak to designated safeguarding lead (1) Other agency action Referral (3) Designated safeguarding lead Referral not required, made if or staff make referral (3) to school/college takes relevant concerns children's social care (and call action, possibly including pastoral support and/or early escalate police if appropriate) help (2) and monitors locally Within 1 working day, social worker makes decision about the type of response that is required Child in need Section 17 (4) Section 47 (4) No formal of immediate enquiries enquiries assessment protection: appropriate: required: referrer appropriate: referrer referrer informed referrer informed informed informed School/college considers Appropriate Identify child at Identify child pastoral support and/or emergency risk of in need (4) and early help assessment action taken significant identify appropriate (2) accessing universal by social harm (4): services and other worker, police possible child support or NSPCC (5) protection plan support Staff should do everything they can to support social workers. At all stages, staff should keep the child's circumstances under review (involving the designated safeguarding lead (or deputies) as required), and re-refer if appropriate, to ensure the child's

circumstances improve – the child's best interests must always come first